

**AIG Leadership Perspectives
Video Transcript
March 27, 2018**

Speakers (in order of appearance):

- Brian Duperreault, President and Chief Executive Officer, AIG
- Kevin Hogan, Chief Executive Officer, Life and Retirement
- Seraina Macia, Chief Executive Officer, Blackboard Insurance
- Peter Zaffino, Chief Executive Officer, General Insurance
- Sid Sankaran, Chief Financial Officer, AIG

Brian Duperreault: My heart told me to come back to AIG. It's such an important part of who I am. You know, how I learned in the business, the skills that I developed here, the friendships, they're so much a part of who I am that when I was asked to come back it was a very easy decision.

Kevin Hogan: At a time of tremendous change around the world, we're trying to help people plan and prepare for the future. And we help them make some of the most important decisions they're ever going to make.

Seraina Macia: We want to really help shape the future of the industry and help transform how commercial insurance is done.

Peter Zaffino: Whether it's its size, scale, global footprint, data – it has advantages that other companies do not have.

Brian Duperreault: When you're thinking of AIG, you should be thinking of the company that you would go to when you have a problem that no one else seems to be able to solve.

You look at what happened in this last series of disasters, the best of AIG came out. And it wasn't just how we treated our customers, but how we treated each other.

Kevin Hogan: The way our employees looked after each other, people taking tremendous risks, literally going out in the face of the hurricane on jet skis to rescue a fellow family. Our entire assistance organization was out of their own homes yet they were helping everybody else. It was really an amazing, proud moment.

Sid Sankaran: Brian is a strategic leader. He thinks very carefully about charting a thoughtful course for the company's future that should be very exciting.

Brian Duperreault: We've put the company in the right direction. We all know where we are going and there's a positive belief in that direction and that's probably the thing I am the proudest of.

Peter Zaffino: The business we're in, talent is the game. I mean you need to have the best people the industry has.

Brian Duperreault: Talent wants to come to AIG. It is so powerful, it's a magnet.

Peter Zaffino: This company attracts talent because of its global scale, its innovation, its capabilities, and how it actually is perceived in the marketplace

Kevin Hogan: What sets AIG apart from everybody else is our people – how much they care about each other, how much they care about our customers and how much they care about really doing good in the world. To have a culture of learning and a culture of integrity, this is the future for AIG.

Seraina Macia: We all have a common goal. We want to find a better way of doing insurance.

Sid Sankaran: The people of AIG are just remarkably resilient, diverse, fun, intelligent. That really is something that resonates with me every day.

Seraina Macia: We're really focused on the future. We're building a new kind of insurance company leveraging the latest and greatest technology as well as data and analytics.

Peter Zaffino: I think it's also a time to reflect on how we position this company for success in the long term. It's going to be an exciting year.

Kevin Hogan: We're a global business and that means embracing the diversity of perspective and thought from all quarters.

Brian Duperreault: AIG's purpose is to relieve society of the risk that it has so it can go about making a better world.